Mature
# Technology for the Forward Thinkers

Total Care Cloud is a scalable enterprise level quality IT solution for the long-term thinkers. You can expect consistency, predictability and a built-in team that truly understands software and hardware. We don't build custom technology stacks, we build processes that have been proven and streamlined so your organization can function stress free.
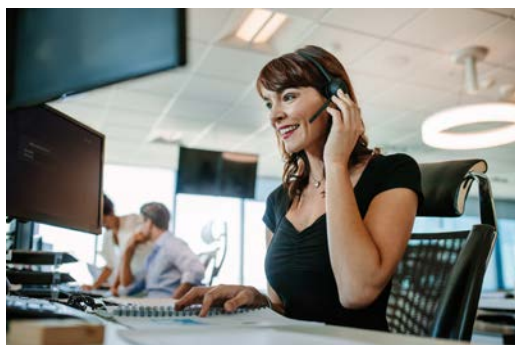
" What's different about Net-Tech is the complex IT services they provide, the CIO role and depth of experience that the team had, to accomplish strategic IT integrated services. All the staff are great, very professional, engaging. Recently our COO stated that she loves Net-Tech, and we all totally agree with her.**"**

– **Kathryn Flores, Chief Administrative Officer, Child Care Resources**

Choose the Right Package for Your Organization

ESSENTIALS
This package is the best starting point for good IT best practices.

ENHANCED SECURITY
This package is for organizations wanting a little more visibility on their data, tighter controls on who has access to that data beyond password protection and traditional IT security. It is the next generation of IT security.

MANAGED SECURITY
This package is for any organization that works within the guidelines of compliance but does not have to go through regular yearly audits.

REGULATORY COMPLIANCE
This package is for any organization that has to go through regular yearly audits, such as banks, government agencies and credit card processing companies.

CALL US TODAY! 425-452-8324

net-tech

	ESSENTIALS	ENHANCED SECURITY	MANAGED SECURITY	REGULATORY COMPLIANCE
Unlimited Remote/Onsite Support	✔	✔	✔	✔
User Administration & Provisioning	✔	✔	✔	✔
Inventory & Asset Management	✔	✔	✔	✔
Vendor Management	✔	✔	✔	✔
Email Access via Browser	✔	✔	✔	✔
Office 365 Staffhub, PowerApps, Flow	✔	✔	✔	✔
Office 365 SharePoint, Teams, Yammer	Full Access	Full Access	Full Access	Full Access
Outlook for Windows/Mac	✔	✔	✔	✔
Workstation Patch Management	✔	✔	✔	✔
Windows 10 Enterprise Desktop OS	✔	✔	✔	✔
Hardware as a Service (HaaS) desktop	✔	✔	✔	✔
Remote desktop	✔	✔	✔	✔
Single Sign On (SSO) capabilities	✔	✔	✔	✔
Backup and Restore for Files and Folders	✔	✔	✔	✔
Legal Hold Capabilities	✔	✔	✔	✔
Governance, eDiscovery, Enablement		✔	✔	✔
Enhanced Backup for Office 365 (Past 30 days)		✔	✔	✔
Multifactor Authentication		✔	✔	✔
Conditional Access based on Group and Location		✔	✔	✔
Self Service Password Reset/Change Unlock		✔	✔	✔
Security Awareness Training / Testing		✔	✔	✔
Private DNS Management		✔	✔	✔
Social Media / Text / Mobile Archival			✔	✔
Data Loss Prevention			✔	✔
Change Tracking / Authorization / Roles			✔	✔
Security Assessment / Risk Review			✔	✔
Protocol and Audit Reports			✔	✔
Security Incident Event Management (SIEM)				✔
Network Access Control (NAC)				✔
Security Operation Center (SOC) Incident Response				✔
Certified Network Level Penetration Testing (Yearly)				✔