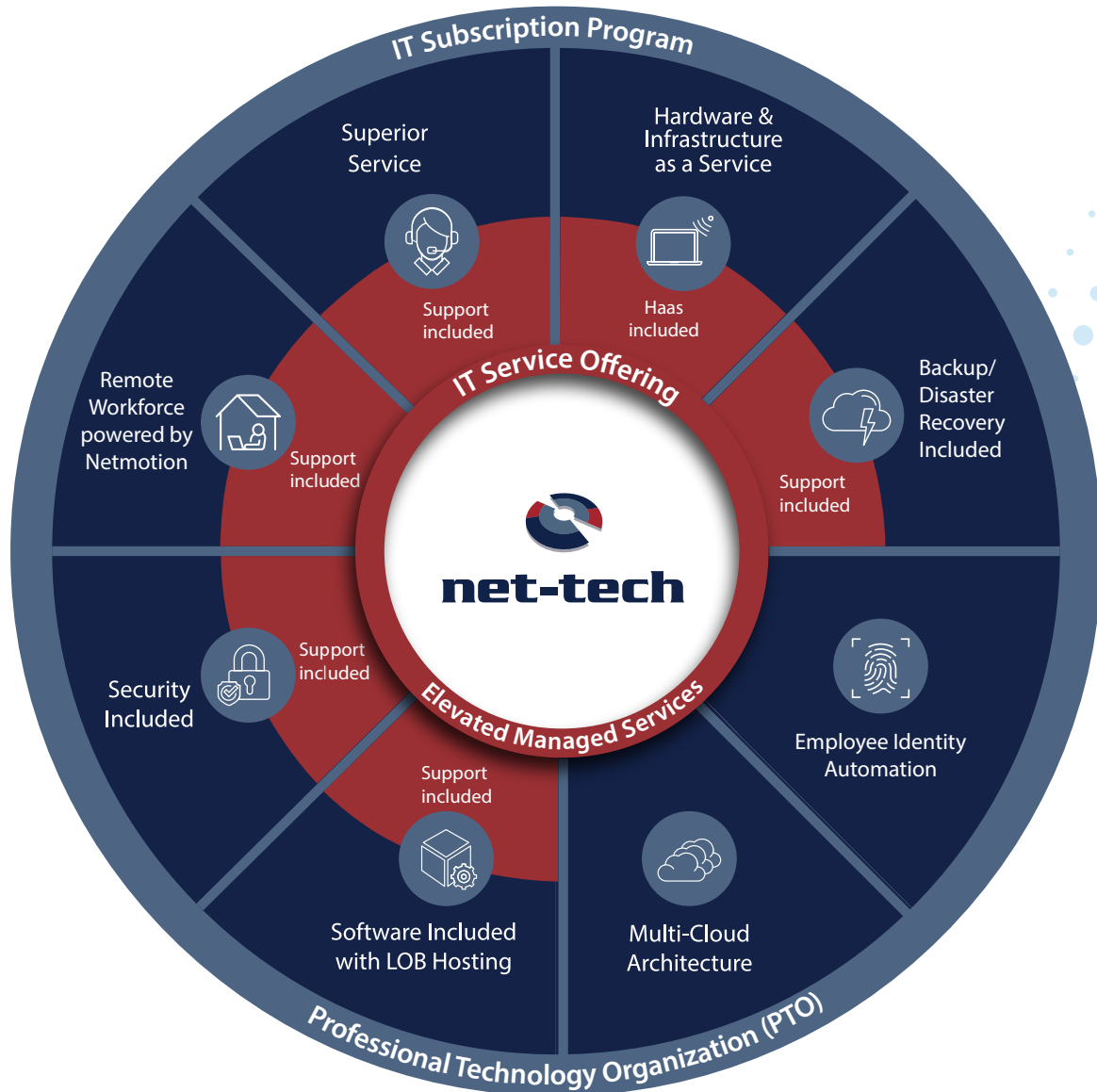# IT Programs and Services

Today's traditional MSP models may not be enough. You need an IT program that is proactive, consultative and scalable.

For over two decades, Net-Tech has provided innovative and comprehensive IT service and support solutions for businesses and organizations in and around the greater Seattle area.

Whether you want to keep your hand in day-to-day decision-making, or would prefer to leave IT to us, our two programs are designed to help with both goals.

IT Subscription Program

Superior Service — Support included

Hardware & Infrastructure as a Service — Haas included

Backup/Disaster Recovery Included — Support included

Remote Workforce powered by Netmotion — Support included

IT Service Offering

Elevated Managed Services

net-tech

Employee Identity Automation

Security Included — Support included

Software Included with LOB Hosting — Support included

Multi-Cloud Architecture

Professional Technology Organization (PTO)

Total Care – A traditional customized Managed Service Provider (MSP) approach built to support your employees and data.

Total Care Cloud - A fully managed IT Subscription Program complete with tools and hardware to provide a standardized IT solution for your organization.

Two Strategies for Delivering IT

www.net-tech.com

Your Organization: Your Choice

Want to keep your hand in day-to-day decision-making? Would you rather leave IT to us? We have you covered! Please review the table below to gain a better understanding of our two key programs – Total Care and Total Care Cloud.

		MSP Total Care	PTO Total Care Cloud
Superior Support	24x7 US-based help desk support	✔	✔
	Unlimited on-site and remote support	✔	✔
	Vendor support for telephone and line-of-business applications	✔	✔
	CIO services Included	✔	✔
Hardware as a Service	Laptops and desktops replaced every 36 months	✔	✔
	Firewall, switches, wireless access points, routers		✔
Disaster Recovery	Management of off-site backup and disaster-recovery systems	✔	✔
	Backup / DR tools and subscriptions included in program		✔
Information Security	Management of off-site backup and disaster recovery systems	✔	✔
	Security tools and subscriptions included in program		✔
Remote Workforce	Management, setup and support of employees using VPN from their home office or off-site location	✔	✔
	Secure, conditional, zero trust access for your employees via NetMotion Enterprise Mobile Solutions		✔
Software Included with LOB hosting	Support for legacy applications & line of business software	✔	✔
	Cloud hosting for legacy applications & line of business software		✔
Employee Identity Automation	Automated employee life cycle management		✔
	Comprehensive Identity Governance		✔
	Privileged Access management		✔
	Synchronization with cloud applications		✔
Multi-Cloud Architecture	Redundant systems architecture		✔
	Microsoft Azure focused with Amazon Web Services Contingency		✔
	Flexibility to move between public, hybrid and on-prem		✔
	Evolving program as new features are introduced		✔

Schedule Your Assessment

Visit net-tech.com/contact-us or call (425) 452-8324 today to schedule your complimentary assessment to get the IT program your employees deserve with the security you need.